



Disney and Points of Light Volunteer Family of the Year Competition FAQs

1) Which nonprofit organizations or schools are eligible to nominate a family?

Any nonprofit organization or school that meets the [Disney Global Charitable Giving Guidelines](#) and has been approved to participate in the *Disney Family Volunteering Reward Program* is eligible to nominate a family. To register, or learn more about this program, please visit <http://www.pointsoflight.org/disneyrewards/>. Please note, applications for the *Disney Family Volunteering Reward Program* are approved within 7 – 10 business days.

2) What is a Disney Volunteer “family”?

Families come in all shapes and sizes, so it’s up to YOU to determine how the “family” is defined.

3) The family we want to nominate didn’t participate in the volunteer project for which we were awarded Disney Parks tickets. Can we still nominate them?

You can nominate any family that has made a major impact on your nonprofit organization, school or community, regardless of whether they have participated in a family volunteer project as part of the *Disney Family Volunteering Reward Program*. However, please note that the nominating nonprofit organization or school must be accepted into the *Disney Family Volunteering Reward Program* by the end of the nomination period. To register, or learn more about this program, please visit <http://www.pointsoflight.org/disneyrewards/>

4) Are organizations or families outside the U.S. eligible?

At this time, only U.S.-based families that have been nominated by a nonprofit organization or school that has been registered to participate in the *Disney Family Volunteering Reward Program* are eligible. The family must have volunteered at a U.S-based charity or school that meets the [Disney Global Charitable Giving Guidelines](#).

5) What do we need to do to nominate a family?

To nominate a family, first verify that your nonprofit organization or school is part of the *Disney Family Volunteering Reward Program*. If your nonprofit is eligible, submit a one-paragraph description as to why your nominee deserves to be recognized. Points of Light will review the nominations and choose the top 5 nominee families. Each of the families will be featured in a short video in which they will explain why they deserve to be chosen. The videos will then be shared for social media voting – so make sure to spread the word to help your family win!

6) Any suggestions on what to share about our nominee family?

The winning family should embody Disney’s passion for making the world a better place, so provide great examples of ways the family has bettered your community, school or nonprofit organization.



7) We have several superstar families who volunteer with our organization or school – can we nominate more than one?

To make sure your nomination is truly special, please choose only one family to nominate.

8) What types of volunteer activities qualify a family to be eligible for a nomination?

The volunteer work should include age-appropriate activities for the entire family that benefit the nominating nonprofit organization/ school, or their local community. Examples may include picking up trash in a local community park, making and delivering unique care packages, repurposing old clothes to make dog toys for your local shelter, or any activity you do together to help others.

9) What is the timeline for the competition?

The competition will kick off on May 16, 2019 and you can nominate your Disney Family through June 20, 2019. The winning family will be announced on or around November 1, 2019. The winning family will be provided with a trip to Walt Disney World to participate in a super celebration on Family Volunteer Day, Saturday November 23, 2019.

10) What does the nonprofit organization or school receive if their nominated family wins?

The winning family's nominating nonprofit organization or school will receive a \$10,000 grant from Disney to continue their work and better the community.

11) We have a wonderful family to nominate, but can't share names/ faces due to confidentiality. Can we still apply?

We still invite you to nominate the family, but please note that the videos created for each of the 5 finalist families which will be shared publicly, and other information (such as names) and pictures that are planned to be shared publicly. However please mention any confidentiality concerns in your nomination and we may be able to work out a solution that addresses the confidentiality concerns.

12) Our organization/school is a part of the *Disney Family Volunteering Reward Program* but we have never submitted a volunteer event or earned tickets. Are we still eligible to nominate a family?

Yes your organization/school is eligible – the only requirement for a nonprofit organization/ school to nominate a family is to be approved to participate in the *Disney Family Volunteering Reward Program* by the end of the nomination period.

13) When is the due date to nominate a family?

You must nominate the family by 11:59PM ET on June 20, 2019.

14) We are a finalist organization/school! How can we get the word out in our community to vote for the family?



Congratulations!! We will supply you with information and suggestions on how to get the word, and the vote, out!