



POINTS OF LIGHT

2024 ANNUAL REPORT

Fiscal Year October 2023–September 2024

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POINTS OF LIGHT

Dear Points of Light Supporters,

My first full year leading Points of Light was nothing short of incredible. I am continuously inspired by the generosity and determination of people who step up to strengthen communities, lift others and create lasting change. What moves me most is when I hear volunteers say giving their time doesn't just help others, but transforms them. It builds a sense of purpose that extends far beyond the moment of service.

This fiscal year, we honored the 100th birthday of our founder, President George H.W. Bush, reflecting on his timeless vision and the powerful truth at the heart of our work: volunteering changes lives. His legacy continues to inspire us, reminding us that every act of service builds empathy, strengthens communities and bridges divides. We also know that volunteering doesn't just transform communities; it transforms the individuals who give their time.

From our Global Gathering in Warsaw to the Points of Light Conference in Houston and the celebration of The George H.W. Bush Points of Light Awards in Washington, D.C., one truth became clear: this movement is universal. Volunteers are the backbone of nonprofits, communities and society. Without them, missions stall, gaps widen and critical needs remain unmet. These convenings served as powerful reminders of the global community we are building and the impact we are creating together.

In FY24, we sharpened our vision, strengthening our strategic plan to ensure long-term organizational sustainability. Our team has developed a clear roadmap to support the organizations driving volunteering, ensuring our work is impactful and relevant for years to come. This is more than a plan—it's a promise to keep fueling the spark that ignites change.

I am deeply grateful to all our supporters. Your commitment to increasing volunteering is not just a gift to others; it is an investment in our shared future. The demand for volunteer-driven solutions continues to grow, with more communities facing challenges that require our collective effort. The shifting realities of our world—economic uncertainty, social divides and a host of pressing global issues—mean that our work is more urgent than ever.

In the year ahead, we will continue to focus on expanding opportunities for service, strengthening our strategic partnerships and reaching more volunteers who are eager to make a difference. But we can't do it without you.

Together, we can rise to meet the challenges of tomorrow and continue to drive lasting change for individuals, communities and the world. Thank you for being a light in this movement.

Warmly,

Jennifer Sirangelo
President & CEO





POINTS OF LIGHT

Dear Points of Light Supporters,

This year, I spent a lot of time reflecting on my dad, President George H.W. Bush, and what it means to live a life of service. The stories people shared were not just about his political career but about his and mom's compassion, character and, most importantly, their dedication to helping others.

He lived by the belief that “there can be no definition of a successful life that does not include service to others.” At Points of Light, we share that belief wholeheartedly.

Each time I present someone with a Daily Point of Light Award, I witness the incredible joy and fulfillment that comes from giving of oneself. Volunteers don't serve for recognition—they serve because they are driven by something much greater: the fulfillment of helping others, the sense of purpose in seeing their communities thrive and the knowledge that they are part of something larger than themselves.

We want to ensure that everyone has the opportunity to experience this reward of service. The team and board at Points of Light are committed to making volunteering accessible, meaningful and impactful for all. Our global network of nonprofits and corporate partners isn't just participating in a movement—they are transforming lives, every day.

But none of this would be possible without you. You—our donors, supporters and champions. You are the driving force behind this movement. You are the reason lives are changed, communities are strengthened and hope continues to rise. Your belief in the power of service is more than just generosity; it is a transformative force that's helping to build stronger, more compassionate communities around the world.

As we look ahead to another year, we know that the need for volunteering and service will continue to grow. With your ongoing support, we can expand our efforts, reach more people and amplify our impact. Together, we can carry forward a legacy of service that will shape a brighter future for generations to come.

Thank you for being an essential part of this journey and for helping to bring the light of service to the world.

Sincerely,

Neil Bush
Chair, Board of Directors





OUR VISION

We envision a world in which every person will discover their power to make a difference, creating healthy communities in vibrant, participatory societies.



OUR MISSION

Inspire, equip and mobilize people to create positive change through volunteering and civic engagement.

OUR IMPACT BY THE NUMBERS

IN FISCAL YEAR 2024,
POINTS OF LIGHT AND
OUR ECOSYSTEM OF
PARTNERS ENGAGED
NEARLY
3M
VOLUNTEERS
IN SERVICE AROUND
THE WORLD.

*Cumulative Number

120

GLOBAL
NETWORK
AFFILIATES
(NGOS)

70

CORPORATE
SERVICE
COUNCIL
MEMBERS

7,910*

DAILY POINT OF
LIGHT HONOREES
(AND COUNTING)

140,397

PRESIDENT'S
VOLUNTEER
SERVICE AWARDS

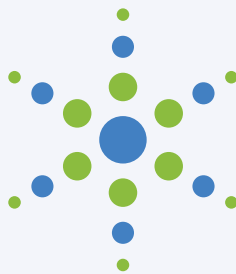
122

COMPANIES ENGAGED

32

COUNTRIES





In a time when disconnection runs deep, Points of Light remains unwavering in our belief: volunteering is one of the most powerful tools we have to heal communities and bring people together. This year, we didn't just talk about it — we mobilized millions across the globe, turning compassion into action. From neighborhood cleanups to disaster response, we witnessed the impact of collective effort — building empathy, resilience and a more connected world, one volunteer at a time.

OUR FOCUS

- Creating new volunteering opportunities in a variety of communities globally, empowering individuals to make a difference.
- Driving innovation and collaboration at the Points of Light Conference and Points of Light Global Gathering by equipping social impact leaders with professional development and practical tools to grow their work.
- Connecting companies to the work of communities, capitalizing on their size and strength to positively impact millions through our corporate volunteering programs.
- Galvanizing millions through days of service including Global Volunteer Month to take action in their communities and celebrate volunteers around the world.
- Honoring extraordinary individuals who inspire others to create change through The George H.W. Bush Points of Light Awards and Daily Point of Light Awards.

REAL STORIES OF SOCIAL CHANGE



Points of Light works with nonprofits/NGOs, companies and everyday people to drive real and sustained change. On the following pages, we share three incredible examples of many that embody the impact we can have when we focus our time, talent and effort to work together for a common purpose.



THE COLLECTIVE POWER OF A NETWORK

Comm-UNITY Asia, a cross-cultural letter exchange initiative, was launched by our affiliates in Asia to enhance Cultural Quotient (CQ) among youth. The initiative connected young people from underserved communities across multiple countries, fostering meaningful exchanges through handwritten letters. Participants were paired across borders, exchanging letters with support from volunteers and NGO staff. Running from January to April 2024 as part of Global Volunteer Month, the program fostered empathy, connection and cultural understanding, demonstrating the power of collaboration within our network.

“The program encourages children to build friendships and become more open to different perspectives. The children often discover more about themselves while learning about others.”

YUKO SAITO, CO-EXECUTIVE DIRECTOR, HANDSON TOKYO

Above Photo: Children from Japan, India, Singapore, the Philippines and Hong Kong participate in a letter exchange initiative sharing their excitement about what they will do during Golden Week, one of Japan's largest annual holidays.



SHINING A LIGHT ON THE POINTS OF LIGHT GLOBAL NETWORK

120 GLOBAL NETWORK AFFILIATES

32 COUNTRIES

33 U.S. STATES

Together, we are inspiring, equipping and mobilizing more people to use their time, talent, voice and resources to create positive change in their communities.



POINTS OF LIGHT
GLOBAL NETWORK



ONE OF A MILLION POINTS OF LIGHT

Seventy-four-year-old Li-Mei Cheng, known as “Mama Cheng” in the Dallas-Fort Worth area, is an essential force in the fight to nourish and support the unsheltered population. A dedicated volunteer with Under My Umbrella’s Neighbor Outreach Program, Li-Mei has served tirelessly for the past two years, providing meals to 100 unsheltered individuals every week. But Mama Cheng’s volunteer work goes far beyond simply handing out food. Each week, she spends nearly 20 hours shopping, preparing, packaging and serving nutritionally dense, protein-rich meals to those in her community who most benefit from them. Volunteering with her daughter, Li-Mei shows what it means to serve with heart. Adamant that volunteering with unhoused populations includes an open-hearted, non-judgmental attitude, her selfless contributions remind us all that true change comes from the kindness and generosity of individuals willing to show up and make a difference.

“I appreciate the time I spend [volunteering] with my daughter. The gap between us disappears... and that is priceless.”

LI-MEI CHENG, DAILY POINT OF LIGHT AWARD HONOREE #7900

Above Photo: Li-Mei with an unsheltered friend who loves photos during a typical weekly distribution.



HONORING INDIVIDUALS THROUGH SERVICE RECOGNITION

259 DAILY POINT OF
LIGHT HONOREES
IN FY24

48 STATES AND
PUERTO RICO
REPRESENTED

10-91 AGE OF
HONOREES

**TOP
ISSUE
AREAS** CIVIC AND
COMMUNITY
DEVELOPMENT

POVERTY AND
HOMELESSNESS

EDUCATION
AND LITERACY

HEALTH, HUNGER
AND WELL BEING



SYNOPSIS' SEASON OF SERVICE

With a global headcount of 20,000+ employees, Synopsis partnered with Points of Light for their employee volunteer campaign, Season of Service. Synopsis employee volunteers served 96,744 individuals during 34 volunteer projects in 20 markets around the world. This year, Synopsis saw a 117% increase in employee volunteer sign ups during their season of service. Synopsis is ensuring future professionals have a passion for social impact by engaging their summer interns in California and Canada in STEM and kit-packing projects. Their efforts supported more than 800 community members, inspiring interest in STEM subjects and bridging the educational gap. Hygiene kits bring dignity and support to those who need it most.

“I am so inspired by our partnership with Points of Light which helps us scale and offer our Synopsis global employees impactful volunteering opportunities in communities where they live and work.”

ERIN GUZMAN, EXECUTIVE DIRECTOR, RESPONSIBLE BUSINESS

Above Photo: Synopsis interns volunteer to inspire young minds with hands on learning experiences by creatively transforming canvas bags into engaging STEM kits.



SCALING IMPACT WITH CORPORATE ACTIVATIONS

31K+ VOLUNTEERS ENGAGED

92K+ HOURS SERVED

1.3M+ PEOPLE SERVED

280 COMMUNITIES POSITIVELY IMPACTED

656 PROJECTS COMPLETED

122 COMPANIES ENGAGED

POINTS OF LIGHT SUPPORTERS*

\$1M+

AbbVie
 CarMax •
 Lowe's Companies, Inc.
 The UPS Foundation

\$100,000 - 999,999

Altria Group •
 Lawrence E. Bathgate II and Michelle Bengue Bathgate
 Arthur M. Blank Family Foundation
 James and Sally Craigie
 Delta Air Lines •
 The Walt Disney Company •
 Dollar Tree
 Embassy of the State of Qatar
 Fannie Mae
 Fidelity Investments •
 Kirkland & Ellis
 KPMG •
 Lineage, Inc. •
 L'Oréal Paris USA
 Michael and Jacquelyne Love
 Phillips 66 •
 Robert F. Smith
 Starbucks Corporation •
 Synopsys, Inc. •
 Target •
 UBS Wealth Management
 Andy and Marie Unanue

\$50,000 - 99,999

AARP Foundation
 The Allstate Foundation •
 AmeriCorps
 Frank and Elizabeth Blake
 Edward and Ashley Brown
 CITGO Petroleum Corporation •
 Comcast Corporation •
 Eastman Chemical
 Ford Motor Company •
 General Motors Corporation •

Genuine Parts Company
 Greenberg Traurig, LLP
 Issa Family Foundation
 J.P. Morgan Chase & Co.
 The Marcus Foundation
 Mark Cuban Foundation
 The Rockefeller Foundation
 Truist Financial Corporation
 Vertex

\$25,000 - 49,999

Airlines for America
 Amazon •
 American Electric Power Foundation •
 The Bezos Family
 Caesars •
 CenterPoint Energy
 Charles Schwab & Co. •
 Citi •
 Cruise
 CVS Health •
 Dow Chemical Company •
 Galaxy Digital •
 General Mills, Inc. •
 Robert and Colleen Grady
 John Deere & Company •
 The Dempsey Center
 George A. Kalogridis and Andy Hardy
 King & Spalding
 David Lauren and Lauren Bush Lauren
 Liberty Mutual •
 MassMutual •
 MCJ Amelior Foundation
 More Perfect
 National Hockey League
 Northrop Grumman •
 Pacific Life •
 Gregg and Julie Petersmeyer
 Pfizer, Inc. •
 PGA Tour
 Prudential •
 Pamela Norley and Donn Randall

RTX Corporation •
 S&P Global •
 The Sage Foundation
 Salesforce.com
 Sanofi •
 Southwest Airlines •
 Dorothy Stapleton
 Wendy Stapleton
 The Starr Foundation
 Tata Consultancy Services •
 Carole and Ramon Tomé
 United Health Group •
 Unum •
 Valerie and David Williams

\$10,000 – 24,999

Abbott •
 Ares Management Corporation •
 Advocate Health •
 Mercedes Bass
 Blue Cross and Blue Shield of Louisiana •
 Blue Cross Blue Shield of Massachusetts •
 Eric Breslow
 Kate and Jim Clark
 Cox Enterprises •
 CSAA Insurance Group, a AAA Insurer •
 Dentons
 Equitable •
 Rick Friedberg and Francine LeFrak
 Kevin Gierc
 Kansas City Chiefs Football Club, Inc.
 KeyBank •
 Major League Soccer
 The Colleen & Sam Nunn Family Foundation
 Paul Hastings •
 Verdun Perry
 PIMCO Foundation •
 Power Design Inc. •
 Prologis •
 Brenda Robinson
 The Samuels Family Foundation
 The Sandyhill Foundation

Jennifer Sirangelo
 Sony Corporation of America •
 Standard Chartered Bank •
 State Street Corporation •
 John Tunney and Mimosa Jones Tunney
 Virginia B. Toulmin Foundation
 Volunteer Center of Story County
 Michael and Alexandra Voris
 William and Lynda Webster

\$5,000 – 9,999

Dharini and Reggie Aggarwal Foundation
 Anonymous
 Anschutz Foundation
 Philip and Nancy Anschutz
 Iconic Artists Group
 Jean Becker
 Community Counselling Service Co., LLC
 Pamela D. Everhart
 Georgia Natural Gas
 James and Shubha Johnson
 Tom and Edwina Johnson
 Eduardo and AnnaMaria Kafati
 Karena and David Kilcoyne
 Chip Merlin and Donice Krueger
 Paul Pagnato
 Natalye and Marc Paquin
 Penske Corporation
 Eric and Mary Tanenblatt
 Tomkovicz Family Charity Fund
 Ian Turpin and Luci Baines Johnson
 US Chamber of Commerce

• 2024 Corporate Service Council member

*Commitments received 10-1-23 to 9-30-24.



POINTS OF LIGHT

Dear Friends,

When Points of Light was founded, the vision was clear: to harness the power of people to help one another, strengthen communities and bring everyone together to reach their fullest potential. Every day, we see how volunteering transforms lives. One person, working side by side with others, creates lasting impact. Our donors and partners are the driving force behind this work, and we are incredibly grateful for their unwavering support.

This fiscal year, we had the privilege of engaging tens of thousands of corporate volunteers, strengthening the communities where they live and work. We also hosted key convenings, which not only celebrated our rich history but also helped us look toward the future. These efforts reflect our deep commitment to ensuring that volunteering continues to be accessible and impactful, and that we can sustain and grow our reach for many years to come.

In addition to engaging volunteers, we made significant investments in our strategy and organizational health. We're investing in the future, ensuring that our programs continue to grow and serve communities in need while also connecting people with meaning and purpose through volunteering.

Our mission continued to receive growing support from 2024, as Total Revenue increased 5% from the prior year to \$28.8M. Our Total Expenses grew 4% to \$30.1M, and included in our Total Expenses was \$0.7M in Board authorized expenditures associated with our Growth Strategy. We will be communicating our strategy in 2025 as we seek to significantly grow volunteering globally. We also enjoyed a strong annual return of \$2.0M on our Endowments, with a Total Fund Balance of \$7.6M at the end of September 2024. Bottom-line results improved as we achieved a Net Surplus of \$0.8M, up from a Net Deficit in 2023 of \$(0.1)M.

Providing support for growth and a protective cushion in our volatile economic environment, we committed to maintaining a strong balance sheet. Cash & Cash Equivalents of \$4.9M and Investments of \$14.4M provided operating and growth assets of 22.4M at the end of fiscal year 2024. We repaid our Line of Credit during the year, and we ended the year with no bank debt. Our financial health positions us as a trusted partner for increased community impact in fiscal year 2025 and beyond.

As we look ahead, we are focused on building long-term sustainability, expanding our volunteer programs and deepening our partnerships with organizations around the world.

We are grateful for the unwavering support of our donors, partners and funders. Your generosity is making a tangible impact, creating a brighter, more compassionate future for all.

Sincerely,

Diane Quest
Chief Operating Officer



Bart Snell
Chief Financial & Administrative Officer



POINTS OF LIGHT FINANCIAL REPORT

POINTS OF LIGHT FOUNDATION STATEMENT OF FINANCIAL POSITION (*)

Assets

Current Assets \$ 7,013,461

Noncurrent Assets:

Investments 12,931,251

Property and Equipment, Net 92,209

Right-of-use Asset, Operating Leases 48,167

Total Assets \$ 20,085,088

Liabilities

Total Liabilities \$ 7,564,673

Net Assets

Without Donor Restrictions \$ 5,112,734

With Donor Restrictions 7,407,681

Total Net Assets \$ 12,520,415

Total Liabilities and Net Assets \$ 20,085,088

POINTS OF LIGHT FOUNDATION STATEMENT OF ACTIVITIES (*)

Revenue

Contributions \$ 11,877,021

Corporate Partnership 8,323,558

Special Event 3,196,150

Investment Return, Net 2,294,364

Annual Conference 1,823,089

Program Service 1,711,245

Membership Dues 1,073,875

Donated Goods and Services 484,088

Other 26,377

Total Revenue \$ 30,809,767

Expenses

Program Expenses:

Corporate Programs \$ 15,126,022

Convenings 3,253,290

Program Evaluation,
Network and Non-Governmental
Organizations 2,378,781

Other 529,449

Total Program Expenses \$ 21,287,542

Supporting Expenses:

Management and General \$ 6,635,217

Fundraising 2,193,274

Total Supporting Expenses \$ 8,828,491

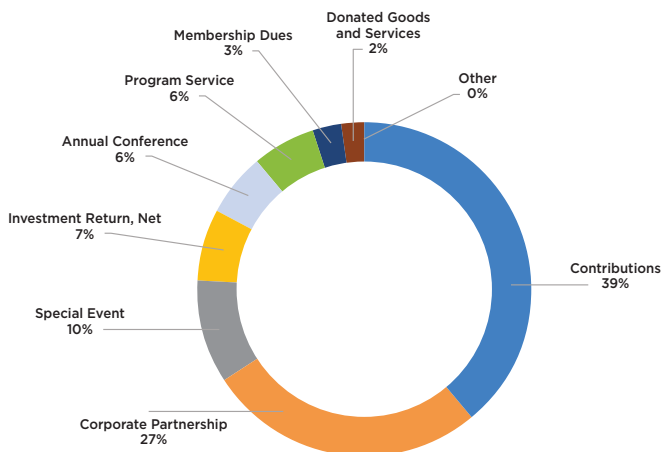
Total Expenses \$ 30,116,033

Change in Net Assets \$ 693,734

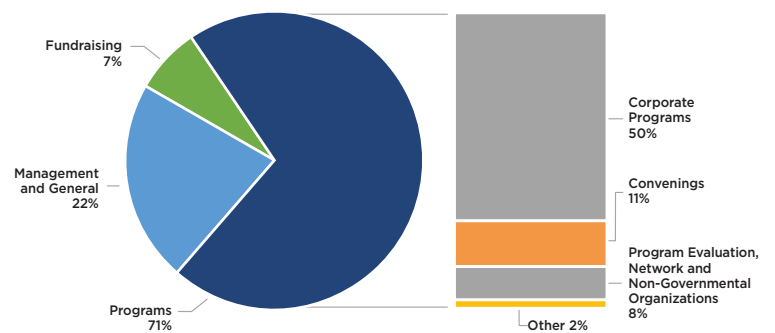
(*) Points of Light Foundation's auditors have expressed an unqualified opinion on our September 30, 2024, consolidated financial statements. The financial statements include associated notes that are essential to understanding the information presented herein. The full set of statements and notes is available at Points of Light's website, pointsoflight.org.

POINTS OF LIGHT FINANCIAL REPORT

POINTS OF LIGHT FOUNDATION
REVENUE (*)



POINTS OF LIGHT FOUNDATION
EXPENSES (*)



Revenue

Contributions	\$	11,877,021
Corporate Partnership		8,323,558
Special Event		3,196,150
Investment Return, Net		2,294,364
Annual Conference		1,823,089
Program Service		1,711,245
Membership Dues		1,073,875
Donated Goods and Services		484,088
Other		26,377
Total Revenue	\$	30,809,767

Expenses

Program Expenses:

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Management and General	\$	6,635,217
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Total Expenses \$ 30,116,033

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POINTS OF LIGHT 2023-2024 BOARD OF DIRECTORS

NEIL BUSH

Chair,
Points of Light Board

JEAN BECKER

Author and Former Chief of Staff,
Former President George H.W. Bush,
Office of George Bush

EMAD BIBAWI

Global Client Lead Partner,
Advisory,
KPMG

NICOLE “NIKKI” CLIFTON

President,
Social Impact and
The UPS Foundation,
UPS

JAMES COLLINS

Managing Partner,
Eastwood Capital Associates LLC

NICK COSTIDES

Board Director, Advisor, Investor,
C-Level Advisory

VANESSA DIAMOND

Affiliate Assembly Chair,
Sr. Vice President of
Civic Engagement,
Community Foundation
for a Greater Richmond

PAMELA D. EVERHART

Senior Vice President,
Head of Regional Public Affairs
and Community Relations,
Fidelity Investments

MICHELLE GAVIN

Senior Fellow,
Council on Foreign Relations

JEFF HOFFMAN

President,
Jeff Hoffman & Associates,
Global CSR, Philanthropy
and Civic Engagement

JENNIFER HUNTER

Senior Vice President,
Corporate Citizenship &
Chief Sustainability Officer,
Altria Client Services LLC

GEORGE A. KALOGRIDIS

Former President,
Segment Development
and Enrichment,
Disney Parks Experiences
and Products

HEIDI MAGYAR

Executive Director,
Corporate Giving,
General Motors

PAMELA NORLEY

Former President,
Fidelity Charitable®

GREGG PETERSMEYER

Chairman,
America's Promise Alliance

BRENDA ROBINSON

Acting President of
Film Independent

SUZANNE SPERO

President,
The MCJ Amelior Foundation

ERIC TANENBLATT

Global Chair,
Public Policy and Regulation,
Dentons US LLP

MARIE UNANUE

Published Author and
Kindness Advocate,
Philanthropist



POINTS OF LIGHT

pointsoflight.org



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